



Practice Newsletter

AUGUST 2017



Do you need the flu jab?

OVER 65 ?

BMI Over 40 ?

Pregnant ?

Asthma?

Heart disease?

Diabetes?

Weakened immune system?

At Risk ?

Carer ?

Liver disease?

Lung disease?


Kidney disease?

Eligible children

FLU FACT
You need a flu jab every year

If you have any of these conditions, you are also more likely to develop serious complications from flu, such as pneumonia. Contact your GP today to book your flu jab. It's quick, safe and free.

www.nhs.uk/flu



We would encourage all our eligible patients to have their flu jab with us this year. Last year many of our patients had their flu jab elsewhere at local chemists and supermarkets, you may think that by going elsewhere you are helping to ease the pressure on our services, but we need your support. **Please** support us by having your flu jab with us.

FLU DATES Please call reception to book your appointment

Saturday 7th October from 09.00 to 12.00 – Channel View Surgery Teignmouth

Monday 9th October from 14.00 to 17.00 – Bishopsteignton Surgery

Saturday 14th October from 09.00 to 12.00 – Chudleigh Health Centre



Bishopsteignton Surgery will be closed for driveway resurfacing – There will be **NO** access via **Car** or **Foot** from 13:00pm on the 14th September until 08:30 am Monday 18th September.

SUMMER HOLIDAYS



We will be closed on Bank Holiday Monday 28th August 2017.

Please remember to order your repeat prescriptions in time.

If you need medical attention when we are closed please ring 111

ONLINE SERVICES

Have you signed up to online services? Online you can....

- Order repeat prescriptions
- Book a telephone appointment to speak with the Doctor
- View a summary of your medical record
- See your detailed coded medical record
- See your immunisation history
- View blood test results

STAFF TRAINING DATES

We will be closed for staff training

On **Thursday 14th September** and **Thursday 16th November** from **12:30 until 18:00.**

Devon Doctors will provide cover during staff training sessions.

Message from your Patient Participation Group (PPG)

Your PPG is now running successfully, and in order that we may reflect your views on health matters, it would be helpful if you could let us know if you have any ideas that you may have which might improve your experience at any of the Channel View Surgeries.

There are also many changes proposed for the health services in our area, and we are often asked for the views of the people we represent. It would therefore be very helpful for us, as your representatives, if you would let us have any comments that you would like us to pass on.

You are also very welcome to join us on the PPG, either as a "virtual" member, or to join our face to face group, which meets approximately every two months. For anything you may wish to let us know, please email channelview.ppg@nhs.net

Staffing.....

NEW to the team.....Chris is our new **Health Care Assistant** we warmly welcome her to the team.

Goodbye and best wishes to Megan, Health Care Assistant, Who has decided to progress her career further and will be starting university in September. We wish her all the very best for the future.

Sheila (secretary/admin) will be retiring at the end of September after being with us for over 14 years! We all wish her a very happy retirement.



We need your up to date information, it is vital that you inform us if you move house or change your telephone number (mobile or landline) Please inform the reception team of any changes.



Please call reception to book your Flu Vaccination appointment

DID NOT ATTEND For the month of July we had **114** wasted appointments. If you are unable to attend please call reception.